



Flex 12B
User Manual

Make sure to read the user manual before operating the new device.

Disclaimer

Dear user

Thank you for purchasing the Flex12B tablet!

Please carefully read this product instruction and all accompanying manuals before using this product in order to protect your safety and interests. If you fail to operate or use the product based on the product manual, resulting in any personal injury, property or other losses, MobileDemand would not be responsible.

When the following situations occur, this product will no longer be covered by our company's warranty and services:

- (1) This product has undergone unauthorized repairs, specification changes, component replacements, or other unauthorized activities.
- (2) The serial number of this product is unclear or missing.

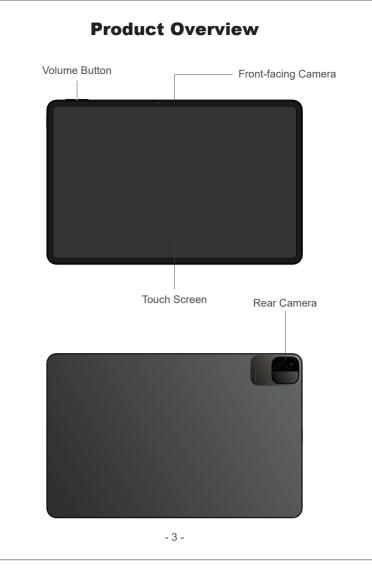
If you have any objections to any content or terms of the manual, please submit a written objection to our company within seven days after purchasing the tablet. Otherwise, it will be deemed that you have agreed, understood, and accepted all contents of the manual.

Thank you for your cooperation!

Security Tips

Please read and comply with all security information before using this product to ensure optimal product performance and avoid dangerous situations.

- 1. Please use the accessories that come with this model of product; Using power supplies, chargers, or batteries that are not approved by the manufacturer may cause fire, explosion, or other risks.
- Do not let the tablet come into contact with magnets or other magnetic substances.
- 3. Do not place the tablet in an overheated environment to avoid damage to the tablet; In high-temperature environments, overheating the battery may cause an explosion.
- 4. Do not block any items from the ventilation vents or other open interfaces of the computer. Otherwise, there may be a fire caused by internal component short circuits or electrical leakage caused by conductive obstructions.
- Do not spill any liquid onto the tablet to avoid damaging it or causing combustion. Keep the device dry.
- Do not swallow or bite this product or accessories to avoid injury or product malfunction.
- 7. Please comply with local regulations when disposing of this product, batteries, and other accessories. Do not dispose of old batteries in household waste; The battery is prohibited from disassembly, impact, squeezing, or being thrown into fire. If severe expansion occurs, please do not continue to use it.



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Power Button — Headphone Socket Loudspeaker — USB-C Ports with Power Delivery

	Volume Button	Adjust the volume of the system or multimedia
	Front-facing Camera	Take photos or video chat
	Touch Screen	Displays the text or graphics, support multi-touch screen
	Rear Camera	Take photos or videos, scan QR codes, etc
	Power Button	Long press the power button to turn on or off, tap to lock the screen when the device is powered on
	Loudspeaker	Voice output system
	Headphone Socket	Audio output
	USB-C Ports	Used to transfer data or charge the tablet

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Troubleshooting

- 1 -

General problems can be solved by following these steps:

- If the microphone/camera cannot hear or photograph normally, check whether other software is calling the microphone.
- 2. When the tablet is hot, you can return to the system desktop, clear all the background in the multitasking interface, and let it cool down;
- 3. The power saving mode triggered by low battery may cause performance degradation, resulting in device stalling. Please charge in time when the battery is low.
- 4. Turn off the tablet and restart it. Make sure it has been powered off for more than 10 seconds before restarting the tablet;
- 5. If the fault persists, contact customer service for support.

Important safety information

Before using this product, please read and follow all safety information to ensure the best performance and avoid dangerous or illegal situations.

- Use of power supplies, chargers, or batteries that are not approved by the manufacturer may pose a fire, explosion, or other risk.
- Please use the accessories that come with this model. If charging is complete, disconnect the power adapter from the device.
- Please do not throw the old battery into the domestic garbage for disposal, if the battery is improperly disposed of, it may cause the battery fire and explosion. Please comply with local regulations when handling this product, batteries, and other accessories.
- Do not disassemble, impact, squeeze or put the battery into the fire. If there is serious expansion, do not continue to use.
- Do not place the battery in a high temperature environment, as overheating may cause explosion.
- Keep the equipment dry.
- Do not swallow or bite the product or accessories to avoid injury or product failure or explosion.

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